

R Nimmo
PO Box 91
Pendle Hill NSW 2145

18 July 2011

The Manager
Laing and Simmons Wentworthville
Wentworthville NSW 2145

RE: PETER VELLONIO

Dear Sir/Madam,

My move into the suburb of Wentworthville NSW had been a rush decision. I searched on line for houses in Wentworthville and met Peter Vellonio who was very knowledgeable about the area and the work that he does. He was very helpful and personable and very professional in his dealings. He showed me the houses available and arranged time for inspection and appreciated my time constraints. He was very flexible in making appointments and gave me lots of options. I inspected one house and I rented that.

My experience has been great. I thought I would write to you about this excellent employee that you have, working for you. I strongly recommend his services to others. His pleasant personality and amiable dealings with people is truly an asset to your firm. You need people with a personality such as Peter.

I have not thanked Peter personally and this is a great opportunity for me to say, "Thank you very much for the help you have extended to me. I will come and talk to you again when the need arises and I will definitely recommend your firm to anyone". Another great service from Laing and Simmons!

Sincerely



R Nimmo
Department of Attorney General and Justice
Parramatta Justice Precinct
Parramatta NSW

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PO Box 91
Pendle Hill NSW 2145

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Ms Melanie Van Bentum
Laing and Simmons Wentworthville
Wentworthville NSW 2145

RE: Sheree Hope

Dear Melanie,

My experience with Laing and Simmons has been excellent and for this reason, I am writing to you about one of your property managers, Sheree Hope.

I rented a house at Wentworthville NSW managed by Sheree. My dealings with her for over a year, was superb. She is very professional in her dealings; very personable, knowledgeable and flexible. She worked around my terms and time constraints and time schedule, owing to the work that I do. When I traveled overseas on a holiday or when I had to go out of town, on country court sittings, I just had to let Sheree know and she would fit in inspection schedules with the times I was away.

In addition to that because I could not answer my phone during the day due to work commitments, she used email to send messages across. She has excellent communication skills and offered alternative options when there was difficulty with time allotments.

During scheduled property inspection sessions, she carefully did her report and looked after the property she was managing. She noted concerns I raised and some minor repairs that had to be done and she followed them through. She maintained regular contact to inform me about the work in progress.

I did not want to leave the rented premises but I knew before I rented it, that the owners had plans of building a new house and the house had to be demolished, so I had to leave.

It has been a wonderful experience having to deal with someone like Sheree. I would highly recommend her services and I could say she is an excellent property manager.

This is an opportune time to thank Sheree so much for all the help that she has extended to me. Another great service from Laing and Simmons!

Sincerely


Rosale

Department of Attorney General and Justice
Parramatta Justice Precinct, Parramatta NSW 2150